

HANTEK BENCH STYLE OSCILLOSCOPE LIMITED WARRANTY STATEMENT

The following warranty applies to Hantek DSO5000 series bench top oscilloscopes purchased from Circuit Specialists, Inc. Mesa, AZ., USA

1. The period of this limited warranty is 3 years from the date indicated on the customers invoice. The warranty applies to the main body of the oscilloscope and does not include accessories such as test probes and BNC cables.
2. Accessory items have a 1 year limited warranty.
3. If there is a failure during the warranty period, the oscilloscope should be shipped prepaid to Circuit Specialists Inc. A description of the units defect should accompany the unit as well as full contact information. Units that are deemed by Circuit Specialists Inc to be defective will be repaired or at Circuit Specialists' discretion, replaced at no cost to the owner. The unit should be accompanied by the original purchase receipt which should have a serial number that matches the unit being returned. If the original receipt is not available, Circuit Specialists will make a full and good faith effort to provide a duplicate.
4. It is the responsibility of the user to properly package and return the unit. Damage incurred returning the unit during freight transportation is not the responsibility of Circuit Specialists Inc and will be resolved between the owner & the carrier used. It is highly recommended that a shipping method requiring a delivery signature be chosen.
5. The warranty is void if:
 - a: Damage is incurred during transportation. Please confer with the insurance agency for the carrier
 - b: Malfunction or damage is caused by misuse or using and/or storing the unit outside of its stated specification ranges
 - c: External damage such as burns, scrapes, distortion or breakage by force etc.
 - d: Repair or attempted alteration by any one other than Circuit Specialists during the warranty period.
 - e: Accidental damage caused by excessive voltage applied to the oscilloscope input terminals
 - f: Malfunction or damage caused by "acts of god" (earthquake, lightning strike flood, etc)